

Quality Assurance Indicators

Note: N/A=Not Applicable

Quality indicators of Project Management:

• Number of physical meetings carried out
• Number of deliverables submitted on time
• Frequency of budget revision cases
• Frequency of reallocation of responsibility cases

Target	7 months	14 months
>3	0	1
> 80%	70%	80%
<1	0	0
<2	0	0

Indicators at Monitor and Evaluation Performance applied:

<p>D1: Survey Preparation and implementation Our main target group includes seven categories: -employers -employees -teachers -students -parents -Grand-Parents -Special needs (deaf, blind, mobility)</p> <p>20 answered questionnaires per category by each partner organization. For the category of special needs, it was decided to reach 5 answered questionnaires per partner. For the interviews: 2 interviews and testimonials per category per partner. Women need to consist 50% of our sample population.</p>
<p>D2: National Reports - Interviews and Testimonials Recording</p>
<p>D3: C1 Training Activity Training on the Field Research and the methodology of interviews 4 participants per partner (28 total) 2 will travel for TPM2 and stay three more days for the training 2 will travel only for the training of 3 days</p>
<p>D5: Interviews Analysis, Reporting, Translations Upload of testimonials in the website</p>

Target	7 months	14 months
100% By the end of the 7 months: >80% By the end of the 14 months: >99%	80%	100%
100% By the end of the 7 months: >20% By the end of the 14 months: >99%	N/A	85%
100% By the end of the 7 months: - By the end of the 14 months: 100%	N/A	100%
100% By the end of the 7 months: - By the end of the 14 months: >80% By the end of the 20 months: >99%	N/A	80%

D6: Finalization of the e-book and Video Testimonials
D7: Dissemination of project results, Strategy and Plan
D8: Quality Assurance and Project Evaluation - Strategy Plan

By the end of the 7 months: -		
By the end of the 14 months: -	N/A	N/A
By the end of the 20 months: 100%		
100%	100%	100%
100%	85%	100%

Indicators for measuring the quality and impact of the projects results:

• Number of people to participate in national survey
• Number of visits of the CONOCO website
• Number of stakeholders reached
• Number of participants in the final mini-conference
• Interest of target group to respond to the survey
• Interest of target group to participate in interviews
• Interest of experts to participate in focus discussion groups
• Interest in participating in testimonial videos
• Interest in subscribing to the projects' online news
• Interest in articles written by journalists about the projects' results
• Interest generated by educational policy makers
• Interest generated by public authorities
• Interest by citizens with special needs
• Reaction to Social Media communication

Target	7 months	14 months
>100	591	920
>500	4902	6965
>1000	13820	22973
>100	N/A	N/A
>200	591	920
>25	N/A	202
>25	N/A	202
>10	N/A	202
>200	3	3
>5	0	0
<10	5	5
>10	3	4
>20	33	44
>500	840	15189

• Qualitative and quantitative indicators of the overall project management:

• Quality of Project management arrangements – rate of delays in delivering results throughout the project
• Effectiveness of coordination by the project coordinator – issues and problems detected in coordination
• Effectiveness of the monitoring and evaluation processes – partners and coordinator compliance with the quality monitoring process tasks.
• Effectiveness of quality arrangements – compliance with recommendations and amendment according to the problems detected.

Target	7 months	14 months
<20%	<20%	<20%
<20%	0%	0%
100%	100%	100%
100%	100%	100%

20 months
3
100%
0
0

20 months
100%
100%
100%
100%

100%
100%
10000%

20 months
920
7759
22973
25
920
202
202
202
16
0
5
4
44
21291

20 months
0%
0%
100%
100%

